Enterprise Architecture and ITD

ITD Staff Meeting May 6, 2002



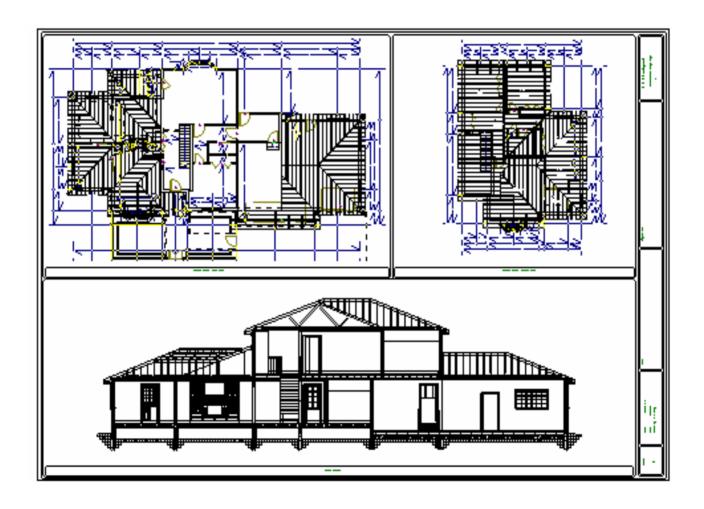


The Winchester House





EA Leads to a Well Designed Structure





Enterprise Architecture (EA)

 Improves organizational performance through aligning

- information

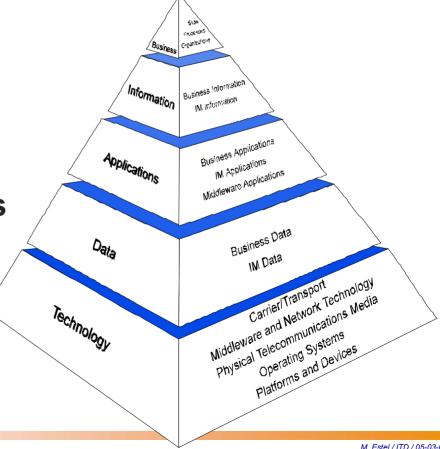
applications

-data

information technology

with the organization's

mission and goals





Alignment attained through:

- Applying IT resources based upon systematic process to define business needs
- Holistic management of enterprise systems using a portfolio analysis approach
- Facilitating communication between the business requirements and the information technology organization
- Adhering to organization wide information policies and procedures
- Mapping and managing the relationship between processes and information



What is Enterprise Architecture?

- Systematic approach to ensuring information technology resources are applied in the most beneficial way to support NETL
- An approach to constructing systems that provide faster access to consistent information
- An approach that takes an NETL wide view of the solution
- An approach that eliminates the duplication and discontinuity in data and increases the return on investment made on IT implementations



... and what's it impact on ITD?

- ITD becomes a strategic business partner
 - -Psst . . . don't tell the customer, but . . .
 - They understand their process, making it easier on IT to provide support
 - They take ownership of the resulting system
- ITD becomes the repository for business models
- ITD personnel are engaged using current practices and technology



Benefits of EA Include:

- More efficient and effective information system development
- Identify poorly supported information flows
- Identify inadequately supported key processes
- Information structure will be clearly based on a shared vision of organizational goals
- Modeling provides potential for process improvement
- Ability to adapt to changing business needs



EA Organizational Objectives

- A cohesive information infrastructure
- Standard definition and terms for information and data
- Recognize information as a valuable resource
- Information is available and usable
- Stable architecture



ITD Support for EA

- Enterprise Architecture Team Involvement
- Architecture Review Board (or equivalent)
- Functional Area Lead for EA
- CHIPS SOW change
- New DN Metrics
- E-Team (Contracted EA Support)



What's been accomplished?

- EA Team is up and running
- EA Investment Management Process being used to select ES projects
- Business representatives (BIOs) are engaged and have management support
- Domain experts are involved
- Pilot Modeling Effort
 - Unsolicited Proposal Process
 - -Conference Services
- Modeling Project Management Hub of the EA



What's been accomplished? (continued)

- Improved communication between ITD and its customer
- Helped NETL customers better understand their processes
- Raised strategic value of ITD within NETL
- Compliance with Clinger-Cohen



Where are we headed?

- EA can evolve into a significant tool to aid in the management of NETL
 - Complete Zachman Framework connects tactical to strategic
 - Impact of Organizational Change Understood
 - -Information, Process and Goals managed
- The E-Team is performing business modeling for many of the 2002 ES projects
- Anticipate business modeling for all new 2003 ES projects
- We're learning and maturing as we proceed



Other Related ITD Initiatives

- Knowledge Management
- ITD Architecture Review Board
- DOE Architecture Effort
- Configuration Management
- Rational Unified Process
- Rational Suite of Tools
- N-tiered Object Oriented Development Methodology



Questions / Comments?



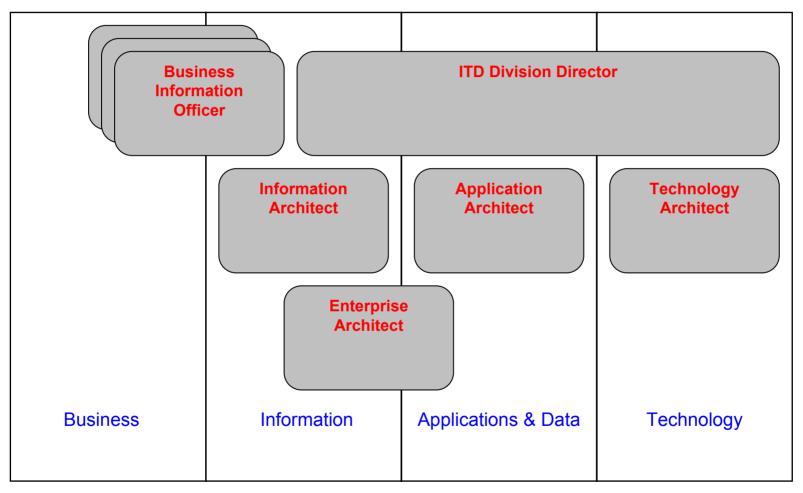


Back-Up Slides





EA Team: Where Business and Technology Meet





EA Team

- Permanent structure within NETL
- Where business drivers meet information technology advancements
- Responsible for
 - Leading the NETL in the development of a consistent, integrated Enterprise Architecture
 - Ensure information and technology architectures work toward achieving organizational goals
 - Ensuring documentation of processes and information
 - Resolving information and process conflicts and overlaps
 - Applying the EA Investment Management Process



Roles and Responsibilities

• The Business Information Officers (BIOs)

- Representatives from throughout the organization
- In total they represent all processes and information at NETL

Domain Experts

 The NETL worker who is experienced in the business area being supported

Business Analyst

 The ITD representative who helps capture the business requirement through modeling and documentation

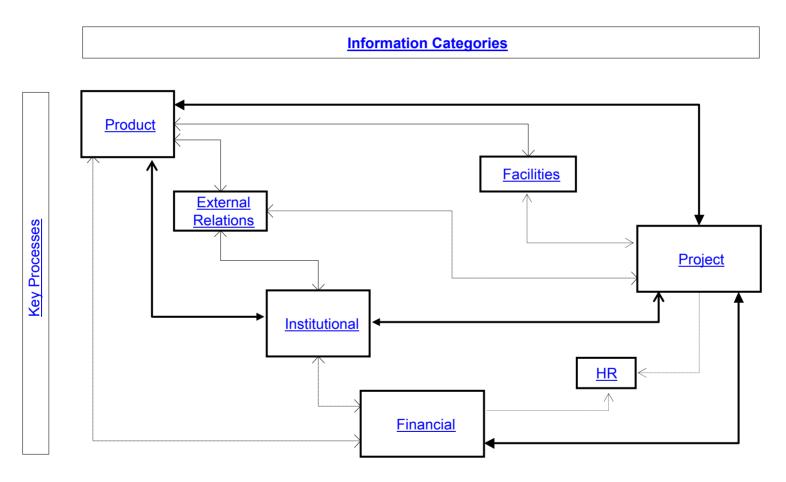
Project Workgroup

BIO and Domain Experts working together with ITD representatives



Focused on one defined project

Strategic Structural Model



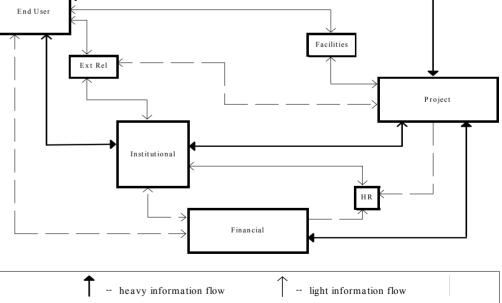


Strategic IA Structural Model

Structural Model Product Lines Product Lines Strategic Planning Product Lines Product Lines Product Lines Product Lines Product Lines Strategic Planning Strategic Planning Product Lines Procurement Budget Formulation Project Planning Project Pl

-- heavy information traffic

Assessing the Market	
Product Development	
Manage Physical Resources	
Managing Non-Funding Relationships	
Funds In	ses
Project Implementation	Key Processes
Institutional Planning	y Pr
Measuring Performance	Ke
Information Planning & Management	
Manage Human Resources	
Procuring	
Manage Financial Resources	



-- moderate information traffic



-- light information traffic

NETL Business Model

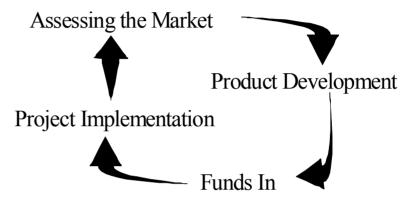


Guiding Processes

Institutional Planning
Measuring Performance
Information Planning & Management
Managing Non-Funding Relationships



Business Cycle



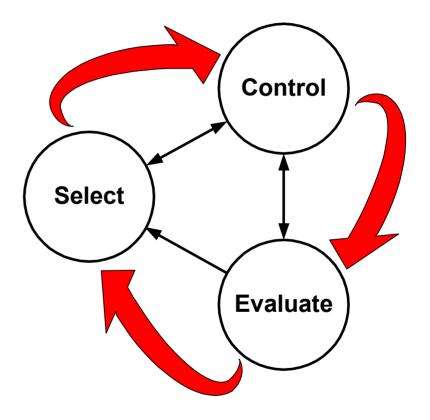
Support Processes

Procuring
Managing Financial Resources
Managing Physical Resources
Managing Human Resources



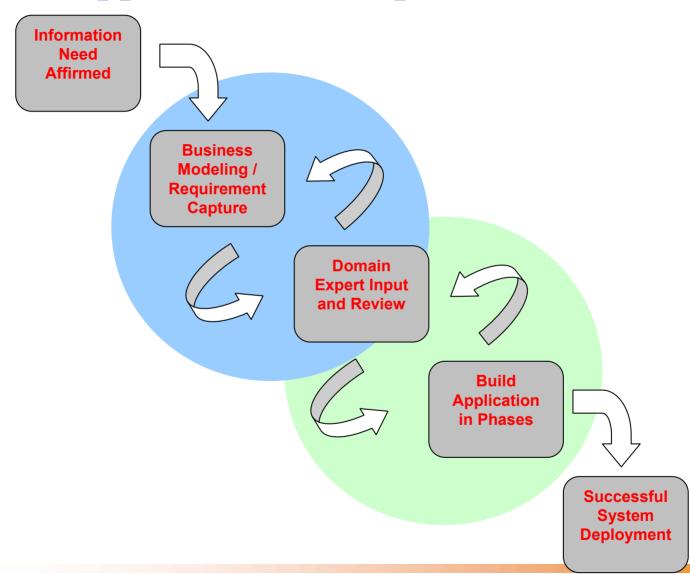
EA Investment Management Process

- Provides life-cycle management
- Maximizes the ROI
- Conforms to legislative requirements



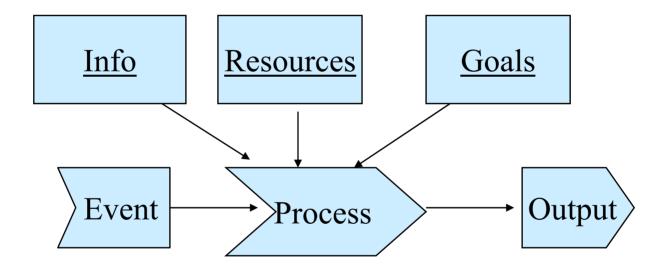


Application Development Process





Activity Diagram





Once Upon a Time, A Long Time Ago . . .

- "Information Architecture" team at Morgantown in 1996
- MCD initiated the Information Architecture Planning Team and the Information Transition to Implementation Team
- IAPT began June 1, 1997
- IATI finished August 31, 1999
- Standing EA Team started August 2000
- ITD resources to support EA increased



IAPT & IATI Team Deliverables

- EA Team Structure
- EA Investment Management Process
- EA Systems Development Methodology
- Vision, Policies & Objectives
- NETL's 12 Key Processes
- NETL's 21 Information Categories
- NETL's Business Model
- Strategic Structural Model
 - Defines the 7 Enterprise Hubs



Information Vision

- Shared information is the foundation of NETL's activities
- Needed information is readily accessible in a usable format, meaningful to the user
- Individuals recognize information as a organization-wide resource
- We share and communicate information in a way that supports effective decision making at all levels of the organization



Covey's Time-Management Matrix

Not Urgent Urgent ·Crises Preparatiol Importani Pressing problems •Prevention •Deadline-driven ·Values charil projects, meetings, •Planning preparations •Relationship building •Trivia, busywork IV Not Important Interruptions ·Some mail, calls, Some calls reports & meetings Time wasters •Many proximate, •Escape activities pressing matters •Irrelevant mail Many popular •Excessive TV activities



Other Benefits Are:

- Improved decision making by all employees
- Access to information in a useful format when and where needed
- Eliminate information redundancies
- Accurate and consistent information
- Better information sharing inside & outside the organization
- Improved communication
- Accountability will be improved allowing for organizational progress and measurement of results
- More responsive to Stakeholder needs
 - Reduced overhead cost
 - Improves likelihood of Center's success
 - Eliminate data/information redundancies
 - Improved productivity
 - Leads to process improvement

